

Amendments to the Claims:

Claims 1-33: Cancelled

34. A system for providing a session for ordering a telecommunication service, the system comprising:

a receiver associated with the telecommunication service to receive a reply message to a terms and conditions contract message during a telecommunications call;

a processor in communication with the receiver;

a database in communication with the processor;

wherein the processor creates a record of the session in the database, wherein the database maintains a recorded audio representation of at least a portion of the telecommunication call which documents that an individual has affirmatively accepted the terms and conditions contract.

35. The system of claim 34 wherein the reply message includes a spoken message indicative of acceptance of the terms and conditions contract.

36. The system of claim 34 wherein the record includes subscriber identification information.

37. The system of claim 34 wherein the record includes service identification information.

38. The system of claim 34 wherein the record includes a time and at which the telecommunication service is ordered.

39. The system of claim 34 wherein the record includes a calling party identification for the telecommunication call.

40. The system of claim 34 wherein the recorded audio representation is of a substantially entire portion of the call to document that the individual has affirmatively accepted the terms and conditions contract.

41. The system of claim 34 further comprising at least one of a printer and a facsimile machine to generate a written confirmation of the terms and conditions contract.

42. The system of claim 34 wherein the terms and conditions contract message includes a verbal message.

43. The system of claim 34 wherein the telecommunication service includes a telephone service.

44. The system of claim 34 wherein the telecommunications call includes a voice call.

45. The system of claim 35 wherein the processor at least one of connects the individual to an operator and terminates the telecommunication call if the individual fails to affirmatively accept the terms and conditions contract.

46. A method for ordering a telecommunication service via a telecommunications call, the method comprising:

communicating a terms and conditions contract for the telecommunication service to an individual ordering the telecommunication service; and

maintaining a record including a recorded audio representation of at least a portion of the telecommunication call which documents that an individual has affirmatively accepted the terms and conditions contract, wherein the maintaining of the record occurs with the use of processor in communication with a database.

47. The method of claim 46 wherein the record includes information to identify the individual.

48. The method of claim 46 wherein the recorded audio representation is of a substantially entire portion of the telecommunication call.

49. The method of claim 46 further comprising communicating a written confirmation which includes the terms and conditions contract to the individual.

50. The method of claim 49 wherein the written confirmation is communicated by at least one of mail, a delivery service or fax.

51. The method of claim 46 wherein the terms and conditions contract message includes a verbal message.

52. The method of claim 46 wherein the telecommunication service includes a telephone service.

53. The method of claim 46 wherein the telecommunication call includes a voice call.